Ministerie van Buitenlandse Zaken

The Dutch Ministry of Foreign Affairs
chooses PractiTest for SaaS-based QA Management
of its Outsourced IT Project

PractiTest is chosen for its unified online view
of Issues, Tests and Requirements

One of the tasks of the Ministry of Foreign Affairs is to keep track of all the international treaties the Netherlands has with other countries. A database system (PACTA) has been in place for a number of years, accumulating over 6,000 active treaties. Due to an upcoming change in the Kingdom of the Netherlands al treaties have to be reassessed, leading to the need for an upgrade of the PACTA system.

The Ministry undertook the process of reviewing a number of tools and alternatives, and PractiTest was chosen as the Platform to manage the Quality Assurance processes of the PACTA project; coordinating the work of the external supplier developing the updated system, the testing efforts of the business owners, and providing the needed visibility to all project members.

"We choose PractiTest for a number of reasons" says Hein Eltink, test coordinator for the PACTA project. "The fact that it was available to all parties involved simply through the Internet was one of the main reasons. Another one was that there would always be a unified and up-to-date view of the project, including the status and progress of both the testing and issue fixing processes. And we were finally free from the never-ending task of sending excel sheets with the issues back and forth to the supplier."

The PACTA team decided to upload their requirements from the start of the project and link them to the test scripts, allowing them to see the progress of the project from a requirements coverage perspective too.

"PractiTest helped us enormously to keep track of the progress and avoid misunderstandings due to the different versions of the issues in excel. The professional assistance provided by the PractiTest team during the setup process was also very helpful.

With the help of PractiTest's customizations we were able to define new issue types and better cluster the information, allowing us to filter out data and generate more accurate and detailed reports. We recommended PractiTest within our Organization to be used in further projects."